Part – III

<u>Chapter – 8</u>

<u>Problems faced by Town Official Language Implementation Committees and</u> <u>Suggestions for their better implementation</u>

8.1 Introduction: To extend the benefits of democracy to the common people as well as successful implementation and propagation of policies and schemes of the Government in a Democratic State (Country) sharing in governance, powers and duties have been determined at the centre, state and local level. On the same pattern committees have been constituted at different levels for the smooth implementation of Official Language Policy of the Government of India in Ministries/Departments, Offices, Undertakings, Banks, Institutes etc. of the Union Government. These committees are Committee of Parliament on Official Language, Kendriya Hindi Samiti, Central Official Language Implementation Committees, Hindi Advisory Committees, Town Official Language Implementation Committees (TOLIC's) and Official Language Implementation Committees.

8.2 In this chapter setting up of TOLICs, their significance, activities and awareness of the Central Offices towards these TOLICs located in different towns as well as other associated subjects including the analysis of discussions of the Committee of Parliament on Official Language held with various TOLICs during the period from Ist April, 2005 to 30 Sep 2010 is being presented.

8.3 Constitution of TOLIC: According to Department of Official Language O.M. No. 1/14011/12/76-O.L. (I-1), dated 22-11-1976, the Town Official Language Implementation Committees can be constituted in all such towns of the country, where the number of the Central Government offices is 10 or more than that. The committees are constituted with the sanction of Secretary (OL), Government of India on the basis of proposals received from the Regional Implementation Offices of the Department of Official Language.

8.4 Chairmanship: The committees are presided over by one of the senior most officers of the offices of the Central Government/Undertakings/Banks etc., located in that town. The chairman is nominated by Dept. of Official Language. Before being nominated, the willingness of the proposed Chairperson is obtained in writing regarding the chairmanship of the committee.

8.5 Membership: Offices of the Central Government/Undertakings/Banks etc., located in the town are members of the committee. The senior most officers (administrative heads) of these offices are required to regularly attend the meetings of the committee.

8.6 Member Secretary: The Chairman of the Committee nominates a Hindi expert with his consent, to the post of Member Secretary for the management of the Secretariat of the Committee. The Member-Secretary conducts the activities of the committee with the permission of the Chairman.

8.7 Meetings: Two meetings of these Committees are held every year. The Department of Official Language maintains a calendar for the month in which these meetings are to be conducted. The information regarding conducting these meetings is intimated at the time of the constitution of the Committee and the committee is expected to hold its meetings in the prescribed months.

8.8 Representation: The administrative heads of the Central Government/ Undertakings/Banks etc., take part in the meetings of these Committees. The officers of Department of Official Language (Headquarters) and its Regional Implementations Offices also represent the Department of Official Language at these meetings. A representative of one of the branches of the Central Secretariat Hindi Council located in the town and an officer of the Hindi Teaching Scheme are also invited to this meeting.

8.9 Objective: The need for a joint forum was felt to overcome the difficulties faced in promoting the progressive use of Hindi and implementation of the Official Language Policy in Central Government/Undertakings/Banks etc., spread all over the country, so that all Offices/Undertakings/Banks etc., could sit together to discuss the problems. Consequently, the decision to constitute Town Official Language Implementation Committees was made. The main objective of constituting these committees is to review the implementation of Official Language Policy in the Central Government Offices/Undertakings/Banks etc., and to promote its use so that the problems arising in its implementation could be solved.

8.10 Activities: As per Department of Official Language O.M. No. 12027/2/79-OL(JÉ-1), dated 03-09-1979, the functions of these committees are as follows:-

- 1) Review of the position regarding implementation of the Official Languages Act/Rules and the orders issued by the Government of India regarding the use of Hindi in official work and of the Annual Programme prepared in that regard.
- 2) Consideration of the measures for increasing the pace of Hindi in Offices of the Central Government located in the town.
- 3) Review of the position in regard to the availability of reference literature in Hindi, Hindi typewriters, computers, stenographers, typists etc; and
- 4) Consideration of the problems relating to Hindi, training in Hindi typewriting and Hindi Stenography.

8.11 Besides performing these primary functions, Town Official Language Implementation Committees run several incentive schemes, such as conducting Hindi related competitions, celebrating Hindi Day/week, conducting conferences, seminars etc. on Hindi, giving away prizes/letters of commendation to the offices doing outstanding work for the progressive use of Hindi.

8.12 Classification and reimbursement amount for the meetings: Committees having more than 100 offices as members are regarded as large committees, whereas those with less than 100 members are regarded as small committees.

8.13 Drafting and Evidence sub Committee of the Committee of Parliament on Official Language holds discussion programmes from time to time with the TOLICs in different towns. As per the information available in the website of the Department of Official Language there are 274 TOLICs all over the country (Annexure-A). It is good that the number of TOLICs is increasing every year. Department of Official Language with the help of regional implementation offices is constituting TOLICs in the towns where TOLICs have been not constituted so far, so that conducive Hindi atmosphere could be created and Hindi is used in offices throughout the country. For example, few years back the offices located in Roorkee, Haridwar and Rishikesh were members of the TOLIC constituted at Dehradun and used to participate in the meeting conducted by the Head of TOLIC, Dehradun. This was given a thought by the Department of Official Language and another TOLIC was constituted at Haridwar and offices of Roorkee and Rishikesh were made members in this TOLIC. This has facilitated all the members very much which in turn has shown a progressive improvement in the usage of Hindi. The TOLIC constituted at Haridwar had made it convenient for all the members to attend the meeting at Haridwar rather than at Dehradun. The TOLIC constituted at Haridwar had connected Roorkee to Rishikesh in a much better manner and it had helped expanding the roots of Official Language and its policies and in bringing awareness among the member offices. The committee feels that regional implementation offices should find out the possibilities f constitution of TOLICs in those towns where their constitution is possible so that progressive use of Hindi becomes possible and ensure its implementation through out the country.

Looking after the increasing number of TOLICs, it is pertinent to note that at present, 274 8.14 TOLICs are covered by eight Regional Implementation Offices of the Department. of Official Language. Meetings of TOLICs are held twice a year. Therefore, 548 meetings are being held in a year by these committees all over the country, in which officers of eight Regional Implementation Offices are expected. It is found that in the eight Regional Implementation Offices the numbers of officers are not more than 20 in number. Most of the offices have posts of Deputy Director and Research officers and in some offices post of Assistant Directors also exists. On an average an officer is required to attend atleast 27 meetings in a year which although is not impossible but is difficult to carry out along with other responsibilities. This becomes a major problem when Regional Implementation Offices like Bhopal having 55 TOLICs under them and to participate in the meetings and inspections of Regional Implementation Office there are only two officers present. In such situations, in a year there two officers are required to attend atleast 110 meetings of the TOLICs. In the same manner, there are 42 TOLICs under Regional Implementation Office Ghaziabad which has TOLICs of 6 states namely Uttar Pradesh, Uttaranchal, Haryana, Punjab, Himachal and Jammu and Kashmir. Therefore, it seems to be difficult to monitor all the TOLICs under the Regional Implementation Office located at far away places. A list of all the eight Regional Implementation Offices and the numbers of TOLICs under them are appended below:

Sl.No.	Office	Number of TOLICs
1	Delhi	02
2	Gazhiabad	42
3	Bhopal	55
4	Mumbai	41
5	Bangaluru	36
6	Cochin	36
7	Kolkata	37
8	Guwahati	21

8.15 From the above table it is clear that Regional Implementation Offices have more number of TOLICs in comparison to the resources available to them. On the basis of the discussion programmes held from 01-05-2005 to 30-09-2010 a review has been made of the TOLICs in the regions 'A', 'B' and 'C' all over the country and it has been found that in the regions 'A', 'B' and 'C' 21, 20 and 40 discussion programmes were held respectively during the period. The number of offices of the TOLICs in these regions who participated in the TOLIC discussion programmes is Region 'A' 1540, Region 'B' 1384, and Region 'C' 2786. It has been observed that out of 1540 offices 855 participated in the meetings of TOLICs in Region 'A', out of 1384 offices 792 participated in region 'B' and out of 2786 offices 1703 participated in region 'C'. It has been noticed that very less number of Heads of Offices participated in the meetings of TOLICs. It was observed that in Region 'A' 1095 out of 1540 heads of offices participated in TOLIC, in Region 'B' 873 out of 1384 and in Region 'C' 1892 out of 2786 heads of offices participated in such meetings. It was also observed that in Region 'A', in last three meetings of 21 TOLICs, Officers of the Regional Implementation Offices could attend 58 such meetings out of 63, in Region 'B' they could attend 53 meetings out of 63 and in Region 'C' they attended 107 meetings out of 120. Now on one hand we are increasing the number of TOLICs every year in order to provide our country a formidable platform to create an atmosphere to maximize the use of Hindi with the help of TOLICs', on the other hand with the increase in the number of TOLICs, the number of Regional Implementation Offices of the Department of Official Language should also be increased to monitor and coordinate these TOLICs and accordingly officers may also be appointed proportionately for the same. It is also worth mentioning here that the meetings of

TOLICs under some of the Regional Implementation Offices are not being held periodically and in some TOLICs, the meetings are held only once in two or three years. Therefore, alongwith constituting new TOLICs, the need of the hour is to strengthen the TOLICs already constituted and also to strengthen the monitoring system in order to ensure regular meetings of TOLICs and execute other functions.

8.16 The main objective of holding the discussions with these TOLICs is to assess the position as to what efforts have been made by the concerned TOLIC to achieve the goal for which it has been set up and to what extent these efforts have proved to be fruitful. To assess as how many member offices have been benefited with the efforts made by the TOLIC concerned and to what extent. Whether the benefits of infrastructural facilities related to implementation of official language Hindi available with the TOLIC as well as with the member offices are being mutually exchanged. Whether the meetings of the TOLIC are being held regularly or not, the position of attendance in respect of Heads of offices/representatives of the member offices in these meetings, whether the training facilities are available in the town or not, whether the Quarterly Progress Report is being sent by the member offices are being reviewed, whether any Hindi Paper/Magazine is brought out by the TOLIC and whether any collective programme is organized by the TOLIC etc.

8.17 Detailed discussions are held on all the above subjects in the meetings and those factors, due to which progress in certain areas could not be achieved as desired or very less are analysed. The measures to resolve the problems which come across the TOLIC in achieving the targets are also suggested. With regard to the above, the Drafting and Evidence sub Committee of the Committee organized discussion programmes with as many as 86 TOLICs across the country during the period from 01 April, 2005 to 30 September, 2010. (Annexure B)

8.18 In chapter-8 of the Eighth Part of the Report of the Committee of Parliament on Official Language, summary/analysis of the discussion programmes held with various TOLICs located in region A, B & C during the period from 01-01-2002 to 31-03-2005 was submitted by the committee. But in the Ninth Part of the Report the subjects, issues and problems which are most significant and are generally common with all the TOLICs irrespective of their location i.e. 'A', 'B' or 'C' region has been prominently covered.

8.19 During the discussions with the TOLICs one fact, which is of great significance, came to light that the Heads of member offices/undertakings/Banks often do not attend these meetings in person and nominate their subordinate officers/staff to attend these meetings and sometimes certain offices do not even participate in these meetings. In such a situation meeting of the TOLIC becomes meaningless. Since, decisions on some policy based issues are supposed to be taken in these meetings and the same are required to be taken collectively, therefore, if any Head of the offices is not present in the meeting, his representative who is attending the meeting does not find himself comfortable giving an assurance on the decision(s) taken because he is not empowered to do so. Further, if the Heads of the offices make themselves present in the meeting, not only does the discussion becomes fruitful but also they being the Head of their offices can enforce the decision(s) for compliance in their office. During the discussions with various TOLICs some member offices informed that they either do not get intimation regarding the date of TOLIC meetings or they get it only after the scheduled date. In view of this situation, the picture which has emerged based on the inspections made by the Committee from 1st April, 2005 to 30 September, 2010 reveals that 628 out of total 1798 offices did not attend the meetings of the TOLICs in their respective towns. Out of these, 47 officers mentioned that they did not get any intimation regarding the meetings while some of them have mentioned that they got the intimation of the meeting only after its scheduled date. Here, it is necessary to mention that the meeting of a TOLIC is a forum where member offices collectively resolve the difficulties faced by them and offices get updated information regarding facilities related to the use of Hindi and by taking advantage of these information offices can ensure an increase in the use of Hindi in the official

work in their respective offices so that they can achieve the fixed target. To ensure qualitative improvement in the position all the Ministries/Headquarters should take immediate step to get all their subordinate offices nominated as members of TOLIC. To resolve the issue of not getting the intimation of TOLIC meetings in time or getting it very late, the date of the next meeting can be decided unanimously in the meeting itself and the same may be communicated atleast 15 days before the commencement of meeting to all the member offices and also be communicated on phone to all the member offices. In addition to this, the Committee is of the opinion that all the Ministries/Departments should issue clear orders from time to time to their subordinate offices that Heads of Offices should participate in the meetings of the TOLIC. Department of Official Language should also issue such orders from time to time and in this connection after collecting report regarding the Heads of offices who are not attending the meeting, the same should be intimated to Department of Official Language by the concerned Regional Implementation Offices for necessary action. It has also been seen that though information of the offices attending the meeting of the TOLIC are sent to the Regional Implementation Offices but the information of the officers not attending the meeting is not sent. This should be taken seriously and a report may be sent to Regional Implementation Offices so that necessary action could be taken by them through Department of Official Language.

8.20 During the discussion programmes the Drafting and Evidence sub Committee also observed the fact that in some TOLICs the Chairman and the member secretary are not from the same office but belong to different offices. In such a situation proper coordination becomes difficult between the two as the majority of the decisions are required to be taken simultaneously by the chairman and member secretary both. In addition to this, some times an officer is nominated as member secretary who is not directly associated with the implementation of official language policy. He simply holds it as an additional charge. Such officers usually do not posses proper knowledge of official language rules, sub-rules, Presidential Orders and Annual Programme of the Department of Official Language. Consequently, they are not serious in their endeavour to implement the official language policy as compared to a Hindi officer who is well versed with the same. In addition to this they do not find themselves able to extend desired help to their respective Chairman in running the activities of the TOLIC. Thus, the office who heads TOLIC and the office where Hindi Officer is not posted in such situations the responsibility of the Member Secretary of the Committee should not be given to any other officer who is not directly associated with official language policy instead the responsibility may be assigned to a competent and experienced Hindi officer of another office from the same town so as to extend desired help and coordination in organising the meetings of TOLIC and accomplishing other works successfully.

8.21 It has also been observed that there is a shortage of official language staff in the member offices of the TOLICs. There are also some offices where not even a single post of official language exists and due to this great handicap is felt in the implementation of the official language Hindi in official work and with this the office remains unable to avail full benefits of TOLIC activities. As mentioned earlier, the Committee has held discussion programmes with 86 TOLICs located in various towns from 01 April, 2005 to 30 September, 2010. Out of these there were 529 offices where not even a single post for Hindi existed (Annexure 'C'). It is evident from Annexure 'C' that maximum number of offices which do not have a single post of Hindi are located in region 'C'. The position of Hindi posts in Central Government Offices is even more pitiable in North-Eastern states. Due to this the percentage of progressive use of Hindi is not getting the desired momentum in these states while by the efforts made by the Committee the level of usage of Hindi in official work in the southern states of India namely Karnataka, Kerala, Andhra Pradesh and Tamilnadu is usually increasing. After reviewing the current position in this regard, the Committee has reached the conclusion that minimum number of posts of Hindi may be created in each big and small office of the country for implementation of Official Language Policy. For this, the Ministries/Departments will have to take initiative. They should create Hindi posts in their subordinate offices after taking into account the correct strength of their ministerial employees.

8.22 Here it is pertinent to inform that whenever a new office is established required posts of Hindi may be created simultaneously with the other posts and there should not be any hindrance in the creation of Hindi posts. Presently, the Hindi posts are being neglected while new offices are created. The respective ministries should be responsible for the same. Ministry of Finance, Department of Expenditure must ensure that if due to some reasons any post of Hindi remains vacant for more than a year, it should not be abolished.

8.23 There is another problem which generally comes across all the TOLICs i.e. reimbursement of expenses incurred on TOLIC meetings. The committees which have more than 100 member offices are considered as big TOLIC and the committees which have 100 or less members are considered as small TOLIC. An amount of Rs.1500/- per meeting where number of members of TOLICs is 10-50, Rs. 3000/- per meeting where number of members of TOLICs is 51-100 and Rs. 4000/- per meeting where number of members of TOLICs is more than 100 is provided by the Department of Official Language. During the discussions the Committee has been apprised by almost all the TOLICs that the amount provided is insufficient for running the activities of a It will be relevant to mention the Department of Official Language O.M. No. TOLIC. 12024/6/94-OL (A-2) dated 07.04.1995 according to which "While spending the amount this should be kept in mind that an amount not more than Rs.14/- per person be incurred on tea at two times and lunch in one day meeting of the TOLIC. Other miscellaneous expenditure in connection with meeting can be met from the balance amount. In this regard, the chairmen can take their own decision". 15 years have passed since this O.M. was issued. It is needless to mention that it requires to be revised suitably. The Committee had in its eighth part of the report recommended that the amount to be incurred on organizing the meetings of TOLIC may be increased to Rs.10,000/- from the present amount of Rs.3,000/-. The recommendation has been accepted with the amendment that the limit of expenditure incurred on the meetings of TOLIC may be revised according to the need after a review from time to time. The Committee observes that there has already been an inordinate delay in reviewing the limit of expenditure. Hence, this amount may be increased to Rs. 5000/- per meeting where number of members of TOLICs is 10-50, Rs.10,000/- per meeting where number of members of TOLICs is 51-100 and Rs. 15,000/- per meeting where number of members of TOLICs is more than 100 with immediate effect and thereafter the amount may be increased every three years after its review. Further, an additional financial assistance may be provided by the Department of Official Language for organizing programmes such as conferences, symposiums and competitions etc. on official language collectively by the TOLIC.

8.24 In view of the above mentioned facts, the Committee of Parliament on Official Language gives the following suggestions :-

(i) All the Ministries/Headquarters should ensure that each big and small office, bank, undertaking, institute, tribunal etc. under their control becomes member of the TOLIC in their respective towns.

(ii) The Department of O.L. should make arrangements to incorporate the following items in the inspection proforma as well as Quarterly Progressive Report proforma made for the assessment of progressive use of Hindi in the Central Offices:

- a) Whether TOLIC has been set up in your town?
- b) Is your office a member of this TOLIC?
- c) If yes, The name and designation of the officer participated in the last meeting (date) of the TOLIC,
- d) If not, why the membership of TOLIC has not been obtained so far?

(iii) There should be mutual cooperation and proper coordination. If there is no Hindi Officer posted in the office of the Chairman of TOLIC, the responsibility of the Member Secretary of the Committee may be assigned to a competent and experienced Hindi Officer of another office from the town. An officer other than the Hindi officer should not be assigned the responsibility of Member-Secretary of the TOLIC.

(iv) With regard to the amount incurred on organizing the meetings of TOLIC, the recommendation of the Committee made in the eight part of its report must be implemented immediately. Further the amount being provided for organizing the meetings should be increased by 15 % every year.

(v) At least one Hindi post may be created in all the Central Govt. Offices for implementation of the Official Language Policy. The concept of creation of minimum Hindi posts to implement the official language policy must be implemented with immediate effect.

(vi) Any post of Hindi remaining vacant for more than a year, should not be abolished.

(vii) A conference meeting comprising Secretary, Department of Official Language, Chairman TOLIC and Member Secretary may be organized every year in region A, B & C by the Department of Official Language to exchange views with each other.

(viii) The information regarding TOLIC meetings, participation of Head of offices, the attendance of officers of Regional Implementation Offices in the meeting etc may be provided to Department of Official Language so that TOLICs can be monitored and objective of these committees are achieved.

(ix) As more and more TOLICs are being constituted all over the country, the number of Regional Implementation Offices and its officials must be increased in the same ratio.

LIST OF TOWN OFFICIAL LANGUAGE IMPLEMENTATION COMMITTEES

S.No.	Name of TOLIC	
	Delhi Region	
1.	Delhi (Undertaking)	
2.	Delhi (Bank)	
	Northern Region	
3.	Amritsar (Office)	
4.	Ambala (Office)	
5.	Aligarh (Office)	
6.	Agra (Office)	
7.	Izzatnagar (Office)	
8.	Allahabad (Office)	
9.	Allahabad (Bank)	
10.	Karnal (Office)	
11.	Kanpur (Office)	
12.	Kanpur (Bank)	
13.	Kurukshetra (Office)	
14.	Ghaziabad (Office)	
15.	Gurgaon	
16.	Gorakhpur (Office)	
17.	Chandigarh (Office)	
18.	Chandigarh (Bank)	
19.	Jammu (Office)	
20.	Jalandhar (Office)	
21.	Jhansi (Office)	
22.	Dalhousie (Office)	
23.	Dehradun (Office)	
24.	Dharamshala (Office)	
25.	Noida (Office)	
26.	Panipat (Office)	
27.	Patiala (Office)	
28.	Faridabad (Office)	
29.	Bhatinda (Office)	
30.	Mandi (Office)	
31.	Mathura (Office)	
32.	Meerut (Office)	
33. 34.	Raibareilly (Office)	
34.	Rohatak (Office) Lucknow (Office)	
35.	Lucknow (Bank)	
30.	Ludhiana (Office)	
38.	Varanasi (Office)	
39.	Shaktinagar – Sonbhadra	
40.	Shakinagar – Sonbhadra Shimla (Office)	
41.	Srinagar (Office)	
42.	Haridwar	
43.	Haldwani	
44.	Hissar (Office)	
	Eastern Region	
45.	Angul (Office)	
46.	Cuttak (Office)	

47.	Katihar (Office)
48.	Kalimpong (Office)
49.	Kolkatta (Office)
50.	Kolkatta (Undertaking)
51.	Kokkatta (Bank)
52.	Kyonjhar
53.	Kharagpur (Office)
54.	Jamshedpur (Office)
55.	Darbhanga (Office)
56.	Durgapur (Office)
57.	Dhanbad (Office)
58.	Patna (Office)
59.	Patna (Bank)
60.	Patna (Undertaking)
61.	Paradip Port (Office)
62.	Puri (Office)
63.	Portblair (Office)
64.	Farakka (Office)
65.	Barauni Begusarai (Office)
66.	Barnpur (Office)
67.	Vardhaman (Office)
68.	Barhampur (Office)
69.	Bokaro (Office)
70.	Bhagalpur (Office)
70.	Bhubneswar (Office)
71.	Bhubneswar (Bank)
72.	Malda (Office)
74.	Muzaffarpur (Office)
74.	Ranchi (Office)
76.	Ranchi (Bank)
77.	Ranchi (Undertaking)
78.	Rourkela (Office)
70.	Shantinilketan (Office)
80.	Sambalpur (Office)
81.	Siliguri (Office)
82.	Sonabeda (Office)
83.	Hazaribagh (Office)
84.	Haldia (Office)
04.	North Eastern Region
85.	Agartala (Office)
86.	Aizawl (Office)
87.	Imphal (Office)
88.	Itanagar (Office)
89.	Kohima (Office)
90.	Gangtok (Office)
	Guwahati (Office)
91. 92.	Guwahati (Bank)
92.	Guwahati (Undertaking)
93.	Jorhat (Office)
<u>94.</u> 95.	Dibrugarh (Office)
95. 96.	Tejpur (Office)
-	Dimapur (Office)
97.	
98.	Duliazan
99.	Dhubari
100.	Nagaon

101.	Nazira
101.	Bongaigaon (Office)
102.	Shillong (Office)
103.	Silchar (Office)
104.	Central Region
105.	Alwar (Office)
105.	Ajmer (Office)
100.	Ambikapur (Office)
107.	Mount Abu (Office)
108.	Abu Road (Office)
110.	Itarsi (Office)
111.	Indore (Office)
112.	Indore (Bank)
112.	Indore (Undertaking)
113.	Ujjain (Office)
114.	Udaipur (Office)
115.	Kota (Office)
<u>117.</u> 118.	Khandwa (Office)
118.	Khargaon Gwalior (Office)
120.	Chatarpur (Office)
121.	Chindwara (Office)
122.	Jagdalpur (Office)
123.	Jabalpur (Office)
124.	Jabalpur (Bank)
125.	Jaipur (Office)
126.	Jaipur (Bank)
127.	Jaipur (Undertaking)
128.	Jodhpur (Office)
129.	Jhabua
130.	Devas (Office)
131.	Dhar
132.	Neemach (Office)
133.	Nepanagar (Office)
134.	Panchmarhi
135.	Pipria (Office)
136.	Balaghat
137.	Bahroad (Office)
138.	Bilaspur (Office)
139.	Bikaner (Office)
140.	Burhanpur (Office)
141.	Bharatpur (Office)
142. 143.	Bhilai (Office)
	Bhopal (Office)
144.	Bhopal (Bank)
145.	Bhopal (Undertaking)
146.	Mandi Deep (Office)
147.	Ratlam (Office)
148.	Rajnand Gaon (Office)
149.	Raipur (Office)
150.	Raipur (Bank)
151.	Raisen (Office)
152.	Reeva (Office)
153.	Vidisha (Office)
154.	Shajapur

155	Shiveuri (Office)	
155.	Shivpuri (Office)	
156.	Srigangapur (Office)	
157.	Satna (Office)	
158.	Sagar	
159.	Sihor (Office)	
160.	Hoshangabad (Office)	
101	Western Region	
161.	Akola (Office)	
162.	Amravati (Office)	
163.	Ahmednagar (Office)	
164.	Ahmedabad (Office)	
165.	Ahmedabad (Bank)	
166.	Aurangabad (Office)	
167.	Kandla (Office)	
168.	Kolhapur (Office)	
169.	Godhra (Office)	
170.	Goa (North) (Office)	
171.	Chandrapur (Office)	
172.	Jalgaon	
173.	Jamnagar (Office)	
174.	Daman	
175.	Dahod	
176.	Dieu	
177.	Navi Mumbai	
178.	Nagpur (Office)	
179.	Nagpur (Bank)	
180.	Nasik (Office)	
181.	Pune (Office)	
182.	Pune (Bank)	
183.	Balsad (Office)	
184.	Bhandara (Office)	
185.	0 ()	
186.	Bhuj (Office)	
187.	Bhusawal (Office)	
188.	Mumbai (Office)	
189.	Mumbai (Undertaking)	
190.	Mumbai (Bank)	
191.	North Mumbai	
192.	Ratnagiri	
193.	Rajkot (Office)	
194.	Vadodara (Office)	
195.	Vadodara (Undertaking)	
196.	Vadodara (Bank)	
197.	Vasco-da-Gama, South Goa (Office)	
198.	Veraval (Office)	
199.	Satara (Office)	
200.	Surat (Office)	
201.	Silvasa (Office)	
202.	Solapur (Office)	
	Southern Region	
203.	Anantpur (Office)	
204.	Adilabad (Office)	
205.	Elluru	
206.	Karnool	
207.	Karwar (Office)	
199. 200. 201. 202. 203. 203. 204. 205. 206.	Satara (Office) Surat (Office) Silvasa (Office) Solapur (Office) Southern Region Anantpur (Office) Adilabad (Office) Elluru Karnool	

208	Kolar
208. 209.	Khammam
209.	Guntur (Office)
210.	
211.	Gulbarga (Office)
212.	
213.	Davangere
214.	Nizamabad (Office)
215.	Nellur
210.	Puttur
217.	Bagalkot
210.	Bijapur (Office)
220.	Bangaluru (Office)
221.	Bangaluru (Bank)
222.	Bangaluru (Undertaking)
223.	
224.	
225.	Bhadrawati Shimoga (Office)
226.	
227.	Madikeri (Office)
228.	Mangalore (Office)
229.	Mysore (Office)
230.	Raichur
231.	Warangal (Office)
232.	
233.	Vishakhapatnam (Óffice)
234.	Hasan (Office)
235.	Hubli (Office)
236.	Hyderabad (Office)
237.	Hyderabad (Bank)
238.	Hyderabad (Undertaking)
	South Western Region
239.	Alpujja (Office)
240.	Erode
241.	Ootakmand (Office)
242.	Cuddalore
243.	Kannur (Office)
244.	Karaikkal (Office)
245.	Kayamkullum (Office)
246.	Karrakudi (Office)
247.	Calicut (Office)
248.	Kawaratti
249.	Kassargode (Office)
250.	Kochi (Office)
251.	Kochi (Bank)
252.	Kochi (Undertaking)
253.	Kottayam (Office)
254.	Coimbatore (Office)
255. 256.	Coimbatore (Bank) Kollam (Office)
256.	Chennai (Office)
257.	Chennai (Bank)
258.	Tanjavore (Office)
259.	Tiruchirapalli (Office)
260.	Tirunalveli
201.	

262.	Trissur (Office)
263.	Tiruvananthapuram (Office)
264.	Tiruvananthapuram (Bank)
265.	Tiruvalla (Office)
266.	Tutukkadi (Office)
267.	Nagarkovil
268.	Pandicherry (Office)
269.	Pallakkada – Kozhikode (Office)
270.	Badgara (Office)
271.	Madurai (Office)
272.	Virudhnagar (Office)
273.	Vellur
274.	Selum (Office)

LIST OF DISCUSSION PROGRAMMES HELD DURING 01 APR, 2005 TO 30 SEPTEMBER, 2010 WITH THE CHAIRMEN OF TOWN OFFICIAL LANGUAGE COMMITTEES IN DIFFERENT PARTS OF THE COUNTRY BY THE ORAL EVIDENCE SUB-COMMITTEE OF THE COMMITTEE OF PARLIAMENT ON OFFICIAL LANGUAGE

S.No.	Date	Town Official Language Committee	
1.	24.05.2005	TOLIC, Srinagar	
2.	25.05.2005	TOLIC, Jammu	
3.	27.05.2005	TOLIC, Amritsar	
4.	28.05.2005	TOLIC, NOIDA	
5.	31.08.2005	TOLIC, Guwahati (Office)	
6.	01.09.2005	TOLIC, Guwahati (Bank)	
7.	01.09.2005	TOLIC, Guwahati (Undertaking)	
8.	02.09.2005	TOLIC, Shillong	
9.	05.09.2005	TOLIC, Kolkata (Undertaking)	
10.	06.09.2005	TOLIC, Jaipur (Office)	
11.	06.09.2005	TOLIC, Jaipur (Bank)	
12.	06.09.2005	TOLIC, Jaipur (Undertaking)	
13.	26.12.2005	TOLIC, Raipur (Office)	
14.	27.12.2005	TOLIC, Nagpur (Bank)	
15.	28.12.2005	TOLIC, Nagpur (Office)	
16.	29.12.2005	TOLIC, Bhopal (Office)	
17.	29.12.2005	TOLIC, Bhopal (Bank)	
18.	30.12.2005	TOLIC, Ujjain	
19.	31.12.2005	TOLIC, Indore (Bank)	
20.	31.12.2005	TOLIC, Indore (Bank)	
21.	02.01.2006	TOLIC, Gaziabad	
22.	19.04.2006	TOLIC, Patna (Office)	
23.	20.04.2006	TOLIC, Patna (Bank)	
24.	21.04.2006	TOLIC, Jamshedpur	
25.	22.04.2006	TOLIC, Ranchi	
26.	24.04.2006	TOLIC, Delhi (Undertaking)*	
27.	29.05.2006	TOLIC, Coimbatore (Bank)	
28.	31.05.2006	TOLIC, Ooty (Office)	
29.	01.06.2006	TOLIC, Mumbai (Office)	
30.	02.06.2006	TOLIC, Panipat *	
31.	02.09.2006	TOLIC, Chennai (Bank)	
32.	04.09.2006	TOLIC, Portblair	
33.	06.09.2006	TOLIC, Chennai (Office)	
34.	07.09.2006	TOLIC, Gurgaon	
35.	29.12.2006	TOLIC, Pune (Office)	
36.	30.12.2006	TOLIC, Bangalore (Office)	
37.	30.12.2006	TOLIC, Bangalore (Bank)	
38.	01.01.2007	TOLIC, Tirupati	

39. 40.	02.01.2007	
	02.01.2007	TOLIC, Hyderabad (Office) TOLIC, Hyderabad (Undertaking)
41.	03.01.2007	TOLIC, Faridabad (Undertaking)
41.	02.04.2007	TOLIC, Kolkata (Office)
42.		
	03.04.2007	TOLIC, Kolkata (Bank)
44.	28.05.2007	TOLIC, Chandigarh (Bank)
45.	30.05.2007	TOLIC, Shimla
46.	31.05.2007	TOLIC, Chandigarh (Office)
47.	18.09.2007	TOLIC, Puri
48.	18.09.2007	TOLIC, Bhubaneswar (Office)
49.	19.09.2007	TOLIC, Bhubaneswar (Bank)
50.	20.09.2007	TOLIC, Navi Mumbai
51.	21.09.2007	TOLIC, Noida
52.	14.12.2007	TOLIC, Aizawl
53.	15.12.2007	TOLIC, Kolkata (Undertaking)
54.	17.12.2007	TOLIC, Mumbai (Bank)
55.	18.12.2007	TOLIC, Pune (Bank)
56.	26.03.2008	TOLIC, Ahmedabad (Office)
57.	27.03.2008	TOLIC, Ahmedabad (Bank)
58.	28.03.2008	TOLIC, Vadodara (Office)
59.	28.03.2008	TOLIC, Vadodara (Bank)
60.	04.06.2008	TOLIC, Gangatok (Office)
61.	06.06.2008	TOLIC, Siliguri
62.	04.09.2008	TOLIC, North Mumbai (Undertaking)
63.	05.09.2008	TOLIC, Mumbai (Undertaking)
64.	06.09.2008	TOLIC, North Goa
65.	08.09.2008	TOLIC, Vasco-da-Gama (MPT)
66.	09.09.2008	TOLIC, Bangalore (Undertaking)
67.	10.09.2008	TOLIC, Delhi (Bank) *
68.	17.11.2008	TOLIC, Lucknow (Office)
69.	17.11.2008	TOLIC, Lucknow (Bank)
70.	19.11.2008	TOLIC, Varanasi
71.	22.11.2008	TOLIC, Panipat *
72.	10.01.2009	TOLIC, Kochi (Bank)
73.	12.01.2009	TOLIC, Tiruvananthapuram (Bank)
74.	13.01.2009	TOLIC, Delhi (Undertaking)
75.	21.01.2009	TOLIC, Hyderabad (Bank)
76.	22.10.2009	TOLIC, Visakhapatnam
77.	29.12.2009	TOLIC, Surat
78.	30.12.2009	TOLIC, Vadodara (Undertaking)
79.	31.12.2009	TOLIC, Gaziabad
80.	19.03.2010	TOLIC, Raipur (Bank)
81.	20.03.2010	TOLIC, Cuttack
82.	22.03.2010	TOLIC, Bhubaneswar (Bank)

83.	25.05.2010	TOLIC, Dalhousie
84.	27.05.2010	TOLIC, Dharmshala
85.	13.09.2010	TOLIC, Coimbatore (Bank)
86.	14.09.2010	TOLIC, Pallakkad
87.	15.09.2010	TOLIC, Trissur
88.	15.09.2010	TOLIC, Kochi (Undertaking)

* The Committee held discussion programme with the Chairman, TOLIC, Delhi (Undertaking) and the Chairman, TOLIC, Panipat twice during 01 Apr, 2005 to 30 Sep, 2010

Annexure 'C'

NUMBER OF OFFICES INCLUDED IN THE DISCUSSION PROGRAMMES HELD DURING 01 APRIL, 2005 TO 30 SEPTEMBER, 2010 WHERE NOT EVEN A SINGLE POST OF HINDI EXISTED

S.No.	Region	No. of Offices included in the Discussion Programmes held during 01 Apr, 2005 to 30 Sep, 2010	No. of Offices where not even a single post of Hindi existed
1.	Region 'A'	417	193
2.	Region 'B'	226	85
3.	Region 'C'	495	251
	Total	1138	529